



Scrutiny Briefing Report to: Overview and Scrutiny Committee
(Adult Social Care and Health)

Date of Meeting: 17 October 2017

Subject: Update Report of Fiona Taylor, Chief Officer

Organisation: NHS South Sefton CCG and NHS Southport and Formby CCG

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Purpose/Summary

To provide members of the committee with an update about the work of NHS South Sefton CCG and NHS Southport and Formby CCG.

Recommendation(s)

Members of the Overview and Scrutiny Committee (Adult Social Care and Health) are requested to receive this report.

Update for Overview and Scrutiny Committee (Adult Social Care) October 2017

If you would like more information about any of the items contained in this update, if you have any questions about local health services, or any particular issues you would like to raise, please call 0151 247 7051.

Annual assurance ratings announced

Progress made by both healthcare commissioners in Sefton has been highlighted in NHS England's annual CCG assurance results for 2016-17. NHS South Sefton CCG scored an overall 'requires improvement' for the second year in a row. NHS Southport and Formby CCG was also rated 'requires improvement', acknowledging the progress made by the organisation since being assessed as 'inadequate' in the 2015-2016 process. Both CCGs are pleased their good work has been recognised during what has been an increasingly challenging year. They also recognise the areas for improvement noted in the results as they continue to operate in an increasingly tighter financial environment. Full details of the annual results can be found on the NHS England website by clicking on the following link <https://www.england.nhs.uk/publication/ccg-annual-assessment-201617/>.

High ratings for Sefton GPs in latest patient survey

The latest GP patient survey carried out by Ipsos MORI shows some extremely positive results for Sefton. The survey is sent to over a million people across the UK annually and the results give a good indication of how people feel about the services offered at their GP practice. It assesses patients' experience of healthcare services provided by GP surgeries, including their access to practices, making appointments, the quality of care received from doctors and practice nurses, satisfaction with opening hours, in addition to NHS out-of-hours and dental services. A practice in Litherland was ranked the 5th best in Merseyside and most other south Sefton surgeries were found to be performing as well as others across the country in the latest independent patient experience survey. In Southport and Formby, most GP practices scored above the national average in many categories.

Joint action plan for SEND services

NHS South Sefton CCG and NHS Southport and Formby CCG have been working with Sefton Council to submit a written statement of action in July 2017 following an earlier inspection of special educational needs and disability services (SEND). The action plan within the statement has been agreed by OfSTED and the CQC and can be found on each CCG website using the links at the bottom of this update.

New provider for children's community audiology service in Southport

Alder Hey Children's Hospital NHS Foundation Trust has been confirmed the new provider of paediatric community audiology services in Southport. The trust is expected to fully mobilise the service based at Southport Centre for Health and Wellbeing in January 2018. This small and specialist service was provided by Bridgewater Community Healthcare NHS Foundation Trust until April 2017 when the organisation gave NHS Southport and Formby CCG notice to cease. Since then, the CCG has been working hard to put an interim solution in place with Southport & Ormskirk Hospital NHS Trust, whilst it carried out discussions to secure a longer term provider. This short term solution with Southport & Ormskirk is helping to ensure the young patients who have been waiting for an appointment can be appropriately reviewed and treated without further delay. The agreement with Alder Hey is expected to offer improvements in patient care, as community audiology will be integrated into wider specialist paediatric services such as speech and language, physiotherapy and occupational therapy, which transferred to the children's hospital as part of the recent transaction process in line with the CCG's Shaping Sefton vision for more joined up and responsive care.

Contracts extended with providers at Freshfield and Hightown Village surgeries

NHS England and the two CCGs in Sefton are seeking new providers to deliver primary care services at Freshfield Surgery and Hightown Village Surgery. Following extensive preparatory work to ensure the best possible chance of securing a new provider, the formal procurement process is due to start in October 2017. To ensure the optimum amount of time for this process - and, subject to a quality provider being found, make sure there is a reasonable handover and mobilisation period - the contract with the current providers of services at Freshfield Surgery and Hightown Village Surgery have been extended from 31 December 2017 to 31 March 2018. This ensures that patients can continue receiving services at both practices as normal whilst longer term arrangements are made.

Make Sefton voices count in two national consultations

Sefton residents are encouraged to take part in two national consultations being carried out by NHS England. The first asks for views about proposed commissioning guidance to end primary care from routinely prescribing a number of specific medicines. The exercise focuses on 18 medicines or products which are relatively ineffective, unnecessary, inappropriate or unsafe for prescription on the NHS. The consultation finishes on 21 October. You can feedback by going online to <https://www.engage.england.nhs.uk/consultation/items-routinely-prescribed/>

The second consultation is seeking discussion and feedback from patients and the public on two proposed service specifications for adult gender identity services. The service specifications are based on engagement with the trans community and clinical experts and describe new proposals for gender dysphoria patients who are looking for support and / or treatment. As well as providing feedback through an online survey, there are a number of other opportunities for people to get involved in the discussions throughout the 90 day consultation, which closes on 16 October. To take part visit <https://www.engage.england.nhs.uk/survey/gender-identity-services-for-adults/>

Commissioning policy review

Over the summer the CCGs' asked Sefton residents to give their views about a range of local health policies that are being updated to reflect the latest medical evidence. The CCGs have been working with counterparts in Halton, Knowsley, Liverpool, St Helens and Warrington on the project, which is reviewing more than 100 policies for during the year long exercise. These policies are part of a wider commissioning policy for 'procedures of lower clinical priority'. The aim of the review is to ensure that patients receive the most effective and appropriate treatments and procedures based on the latest medical evidence. This will also help ensure the local NHS makes the best use of resources. People had until 18 September to give their views on the first batch of policies being reviewed, which includes removal of piles, cataract surgery, laser tattoo removal and treatments for hairloss. More information can be found from the following links:

- NHS Southport and Formby CCG - <http://www.southportandformbyccg.nhs.uk/get-involved/current-exercises/reviewing-local-health-policies/>
- NHS South Sefton CCG - <http://www.southseftonccg.nhs.uk/get-involved/current-exercises/reviewing-local-health-policies/>

Consultation on orthopaedics and ENT services in Liverpool

A public consultation on proposals for a single orthopaedics service for hospitals in Liverpool ended on 15 September 2017. Under proposals, orthopaedics specialists at Aintree University Hospital NHS Foundation Trust and the Royal Liverpool & Broadgreen University Hospitals NHS Trust would join together to become a single team, working across all three hospital sites. This would involve separating most planned and unplanned orthopaedics care onto separate hospital sites, which would mean some operations taking place in a different place to where they do currently. Several events took place in Sefton to engage with residents who might be affected by the service change, including a session hosted by Healthwatch in early September. More information can be found on the Healthy Liverpool website www.liverpooltalkshealth.info/orthopaedics-ent

Annual review meets Big Chat 9

Both CCGs held their public annual review meetings in September, with around 80 people attending across the two events. As well as the regular updates people would expect to hear at an annual general meeting, these Big Chat 9 events combined interactive sessions. Attendees were invited to participate in 'workshop style' discussions to inform how the CCGs develop some of their latest work programmes. The theme was self-care and people were invited to give their views on a number of different topics and developments. You will find photos from the sessions on each CCG's website by looking in the get involved section - www.southportandformbyccg.nhs.uk and www.southseftonccg.nhs.uk

Preparing for winter

Sefton's CCGs are working with partners across health and social care to ensure systems are in place to meet the surge in demand for services typically experienced during the colder winter months. The CCGs come together to align plans with trusts, other providers and Sefton Council through the A&E delivery board. Their system wide plans to manage demand have been submitted to NHS England for approval.

Sefton residents urged to get their flu jab

The CCGs are working with Sefton Council to urge residents eligible for the flu jab to make sure they get protected. Free flu vaccinations are available to all pregnant women, all children aged 2 to 4, children in years 1-3 at school and residents of all ages with a long term health condition and everyone aged 65 and over. Most people who are eligible can get vaccinated at their local GP practice and parents with children in years 1-3 will be asked for permission for them to receive the nasal spray vaccination at school. While most people can recover from flu in about a week, each winter, tens of thousands of people in England end up in hospital because of flu with hundreds dying from a complication of seasonal flu. This is because some people are at a much greater risk from the serious effects of flu, including pregnant women, the very young, people of any age with health conditions, such as asthma, heart disease, diabetes, weakened immune systems, and older people. The flu vaccination is one of the most effective ways to reduce harm from flu and drastically reduces serious illness, hospitalisation and even death among those who are most at risk. For more information visit www.nhs.uk and if you're not sure if you are eligible simply ask at your GP practice.

Sefton in Mind

The CCGs in Sefton have been supporting Sefton Council's public health team to promote a month long focus on mental health and wellbeing. '30 Days of Sefton in Mind' involves a range of partners from across the borough to raise awareness of the importance of good mental health and wellbeing, along with the support that is available locally. The campaign has focused on social media to share case studies and contacts. It started on World Suicide Prevention Day on 10 September and will end on World Mental Health Day on 10 October.

Report highlights the impact of the CCGs investment to the VCF sector

The achievements of community groups within Sefton have come under the spotlight with the launch of a new report. The 'Working Together for a Healthier Community' report showcases the work of organisations and groups in the voluntary, community and faith sector after receiving grants from the CCG VCF Fund. Over more than three years, the two CCGs in Sefton invested £2.5million into projects designed to improve the health and wellbeing of local communities. You can view the report [here](#).

Next governing body meetings

Governing body meetings for both CCGs are being held in public next month and anyone with an interest in local health services is welcome to attend. Prior to the start of the formal meetings, there is time for attendees to put their questions directly to commissioners who make up the committee. Both following meetings begin at 1pm:

- NHS Southport and Formby CCG – Wednesday 1 November 2017, Family Life Centre, Ash St, Southport, Merseyside, PR8 6JH
- NHS South Sefton CCG - Thursday 2 November 2017, 3rd floor boardroom, Merton House, Stanley Rd, Bootle, L20 3DL

Visit the CCGs' websites for more about their work www.southseftonccg.nhs.uk or www.southportandformbyccg.nhs.uk, follow them on Twitter [@NHSSSCCG](https://twitter.com/NHSSSCCG) or [@NHSSFCCG](https://twitter.com/NHSSFCCG) or see a range of short films on You Tube for [NHSSSCCG](https://www.youtube.com/channel/UC...) or [NHS SFCCG](https://www.youtube.com/channel/UC...)